

Safeguarding Policy

Contents

Purpose and Aim of the Policy	2
Guidance	2
Company Support	2
Staff Adherence	3
Equality	3

Purpose and Aim of the Policy

TJL Solutions is fully committed to ensuring the Safeguarding and protection of all children, young people and adults at risk, in respect of carrying out our business operations within current law and regulation guidelines.

This policy should be read alongside our Equal Opportunities, Complaints, Malpractice and Maladministration, Appeals and Special Considerations and Reasonable Adjustments Policies.

Guidance

This policy adheres to the statutory guidance provided by the following publications:

[Keeping Children Safe in Education \(2025\)](#)

[Working Together to Safeguard Children \(2023\)](#)

[Prevent Strategy \(2011\)](#)

[What to do if you're worried a child is being abused. Advice for practitioners \(2015\)](#)

Company Support

TJL Solutions will provide confidential support to all individuals representing **our** organisation, learners and other members of the public allowing them to report and disclose information and allegations of activities contrary to this policy.

Allegations in the first instance should be reported to the Designated Safeguarding Officer (DSO, Tracey Greenwood) who will record details of the reporting person, time and date of report, times and dates and details of the alleged incidents, including collecting evidence. The DSO will then follow up the allegations with confidentiality to the appropriate services(Social Services and other appropriate agencies).

This confidentiality and procedure will help to create an environment that is safe and secure for learners and staff to disclose their issues and concerns

Staff Adherence

TJL Solutions will ensure that all individuals concerned with the carrying out of our business operations are DBS checked and are trained in the Safeguarding and protection of all children, young people and adults at risk. New employees will be fully DBS checked and have relevant references and experience to safeguard and protect our learners

Equality

TJL Solutions will ensure that all children, young people and adults at risk will have the same protection, regardless of age, disability, gender, racial heritage, religious belief, sexual orientation or identity.

Contacting RLSS UK Qualifications

RLSS UK Qualifications will only review the original appeal and your dissatisfaction with how it was handled.

Further consideration of your appeal will only be made if the review considers the complaint was not handled according to our procedures or failed to consider critical evidence.

Any decisions made at this stage will be signed off by the RLSS UK Compliance Team.

RLSS UK Qualifications will require evidence that you have firstly gone through our appeals process.

RLSS UK Qualifications Contact	
Email	compliance@rlss.org.uk
Telephone	0300 323 0096
Address	Royal Life Saving Society Red Hill House 227 London Road Worcester WR5 2JG